Stormwater Utility Credit Application - Residential

Account Number (See Sample Bill below):  

Property Address:  

Name of Customer:  

Contact Email and/or Phone #:  

Sample Bill

How your Credit is Calculated

The credit is calculated and awarded based on the quantifiable volume of water that can be detained on your property for a single rain event. As such, it is very important that you include the total volume of water detained for each control or dimensions of the controls associated with your application. If we do not have this information, we will not be able to process your application without additional information.

<table>
<thead>
<tr>
<th>Volume Range (L)</th>
<th>Credit Granted</th>
</tr>
</thead>
<tbody>
<tr>
<td>200-400</td>
<td>9%</td>
</tr>
<tr>
<td>401-800</td>
<td>18%</td>
</tr>
<tr>
<td>801-2000</td>
<td>27%</td>
</tr>
<tr>
<td>2001-3200</td>
<td>36%</td>
</tr>
<tr>
<td>3201 and greater</td>
<td>45%</td>
</tr>
</tbody>
</table>

Stormwater Management Controls (Complete all sections that apply to your property)

Rain Barrel (typical rain barrel holds 200 litres / 52 gallons. *1 Litre = 0.26 Gallons)

Number of rain barrels: ________________________________

Total Volume (L): ________________________________

Installation Date (yyyy/mm/dd): ________________________________

(If you have more than one rain barrel with different installation dates, just include the earliest date, if you don’t know the exact date please estimate)

Trees

Trees are measured based on their diameter at breast height (DBH). There are two levels for the tree credit, both are based on the sum of the individual trees DBH for trees on your property. If you meet the criteria below, please select one box only.

☐ Level 1, I have more than 100cm /40 inches of trees for a credit of 200L (approximately 5 trees with a trunk the size of a dinner plate)

☐ Level 2, I have more than 250cm /100 inches of trees for a credit of 500L (approximately 13 trees with a trunk the size of a dinner plate)

(DBH is the measurement of a tree’s diameter, at breast height or approximately 4.5 ft tall)
### Cistern

Number of Cisterns: ____________________________________________________________

Total Volume or Dimensions: __________________________________________________
*(please include units and see Note #1 on page 3)*

Installation Date (yyyy/mm/dd): _____________________________________________
*(If you have more than one cistern with different installation dates, just include the earliest date, if you don't know the exact date please estimate)*

### Infiltration Gallery

Installation Date (yyyy/mm/dd): _____________________________________________

Installed By: Property Owner ☐ Contractor ☐ Developer ☐

Dimensions: ________________________________________________________________
*(please include units) (Check Note #1 on page 3)*

Please provide a plan or sketch of your infiltration gallery below:

### Engineered Landscape Control

To receive credit as an engineered landscape control:
- A quantifiable volume of water must be held on your property;
- Water from impervious surfaces such as roof tops needs to be routed directly to the control; and
- The water should soak into the soil within 72 hours of the rainfall event.

Installation Date (yyyy/mm/dd): _____________________________________________

Installed By: Property Owner ☐ Contractor ☐

Total Volume and/or Dimensions: ____________________________________________
*(please include units) (Check Note #1 on page 3)*

Description, sketch, or plan:
**Note #1:** If the control is a rectangular shape, you will need to provide the **length**, **width**, and **height** for dimensions. If the control is a cylinder you will need to provide the **diameter** and **depth** for dimensions.

### Terms of Agreement

I hereby request the City of Waterloo to review this application for a stormwater utility credit. By accepting the terms of agreement below, I understand that receipt of a stormwater credit is contingent upon my actions as follows:

1. I must operate and maintain the Best Management Practices (BMP) as described in the Stormwater Management Credit Policy/By-law.
2. Any information/documentation attached to this application is true and correct to the best of my knowledge.
3. I give the City of Waterloo the authority to review my application and/or documentation of the accuracy of my BMP(s) at any time.
4. I give the City of Waterloo the authority to inspect any BMP on my property at any time, given proper notice, to ensure my BMP(s) is performing in accordance with the stormwater credit program requirements. The City will schedule an inspection date and time that is mutually acceptable to both parties and I am allowed one (1) opportunity to reschedule.
5. Failure to allow property access will result in the cancellation of any credit. Failure of a BMP’s conditions and performance will result in the cancellation of any credit. The City has the authority to issue an administration fee in such events.

**Owner’s Signature:** ___________________________  **Date:** ________________

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**Mail Form to:**
Waterloo Service Centre
265 Lexington Court
P.O. Box 337, Station Waterloo
Waterloo, ON Canada N2J 4A8

**For more information, please contact:**

**Angela MacLean**  
519-886-2310 ext. 30242  
angela.maclean@waterloo.ca

**Todd Chapman**  
519-886-2310 ext. 30262  
todd.chapman@waterloo.ca

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**Where did you hear about the Stormwater Credit Program?**

- [ ] Newspaper Ad
- [ ] Blog Post
- [ ] Public Information Centre
- [ ] City of Waterloo Website
- [ ] Facebook
- [ ] City Event
- [ ] Utility Bill Insert
- [ ] Twitter
- [ ] Through a Friend
- [ ] Poster Ad
- [ ] REEP/RAIN Program
- [ ] Other

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**Other:** This includes methods for capturing and storing runoff from hard surfaces that were not included in the above list.

- Control or method: ___________________________
- Installation Date (yyyy/mm/dd): ___________________________
- Volume and/or Dimensions: ___________________________
  (please include units)  
  *(Check Note #1, below)*