



Quality Management System Policy

The City of Waterloo receives treated drinking water from the Regional Municipality of Waterloo, and is responsible for distribution of treated water to our consumers.

The City of Waterloo is committed to:

PROVIDE safe drinking water by working with our consumers and the Regional Municipality of Waterloo.

IMPROVE and maintain the Quality Management System for the water distribution system.

COMPLY with all applicable legislation and regulations.

COMMUNICATE openly and effectively to the public concerning matters of drinking water quality.


Endorsed by:



Commissioner, Integrated Planning and Public Works

July 9/13

Date



Deputy Commissioner, Integrated Planning and Public Works

July 5/13


Date

Denise McHodell

Director, Water Services

July 4, 2013

Date



Manager, Water Operations

July 8, 2013

Date