

# Drinking Water Quality Management System Policy



The City of Waterloo receives treated drinking water from the Regional Municipality of Waterloo and is responsible for distribution of treated water to our consumers.

## The City of Waterloo is committed to:

**Provide** safe drinking water by working with our consumers and the Regional Municipality of Waterloo.

**Improve** and **maintain** the Quality Management System for the water distribution system.

**Comply** with all applicable legislation and regulations.

**Communicate** openly and effectively to the public concerning matters of drinking water quality.

Endorsed by:

Ron Ormson

Ron Ormson (Dec 24, 2022 12:00:23 EDT)

**Ron Ormson, Commissioner**  
Integrated Planning and Public Works

Leigh McDermott

Leigh McDermott (Oct 25, 2022 14:06:53 EDT)

**Leigh McDermott, Director**  
City Utilities

Scott Donelle

Scott Donelle (Dec 20, 2022 12:01:06 EDT)

**Scott Donelle, Manager**  
Water Operations and Maintenance

Natasha Glauser

Natasha Glauser (Dec 22, 2022 10:46:42 EDT)

**Natasha Glauser, Manager**  
Compliance and Programs

Jeff Schultz

Jeff Schultz (Dec 20, 2022 12:02:46 EDT)

**Jeff Schultz, Supervisor**  
Water Operations and Maintenance